

Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

If you have any questions which are not answered in this Privacy Policy, or you would like to assert your privacy rights to be informed on the data collected, make corrections or deletions, or make withdrawal of consent, you can contact us at:

Integra Solutions srl

Via A. Meucci N°33

80020 Casavatore (Napoli) - Italy

Email: info@integra-sc.it

What data do we collect?

Our Company collects the following data:

• Personal identification information (Name, email address, phone number, etc.), only when you fill in the appropriate Contact Form

How do we collect your data?

You directly provide Our Company with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily fill Contact Form.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

Our Company may also receive your data indirectly from the following sources:

Milestone System WEB Site

How will we use your data?

Our Company collects your data so that we can:

- Process your order and manage your account.
- Email you with special offers on other products and services we think you might like.
- Answer your technical questions.

Our Company will NOT share your data with other companies for Marketing purpose.

When Our Company processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

How do we store your data?

Our company securely stores your data in an internal private database and takes all possible precautions to safeguard your personal data from loss, theft, misuse, and unauthorized access.

Our website uses Secure Sockets Layer (SSL) encryption on web pages, including those where personal data is collected. To use these services, you need an SSL-enabled browser such as Chrome, Safari, Firefox or others to protect the data confidentiality during transmission over the Internet.

Retention Policy

Our Company will retain your personal data for the period necessary to fulfill the purposes outlined in this Privacy Policy or for such longer retention period as required or permitted by law.

Marketing

Our Company would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Our Company from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please send an email to info@integra-sc.it.

What are your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access You have the right to request Our Company for copies of your personal data. We may charge you a small fee for this service.
- The right to rectification You have the right to request that Our Company correct any information you believe is inaccurate. You also have the right to request Our Company to complete the information you believe is incomplete.
- The right to erasure You have the right to request that Our Company erase your personal data, under certain conditions.

- The right to restrict processing You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.
- The right to object to processing You have the right to object to Our Company's processing of your personal data, under certain conditions.
- The right to data portability You have the right to request that Our Company transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: info@integra-sc.it, or write to us at the address shown at the beginning of the document.

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit allaboutcookies.org.

How do we use cookies?

Our Company uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** Our Company uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- Interests Our Company uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser and device. Our company uses this data for statistical purposes related to the interests for the products and articles published in order to improve them.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Our Company website contains links to other websites. Our privacy policy applies only to our

website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Our Company keeps its privacy policy under regular review and places any updates on this web

page. This privacy policy was last updated on April 21, 2021.

How to contact us

If you have any questions about Our Company's privacy policy, the data we hold on you, or you

would like to exercise one of your data protection rights, please do not hesitate to contact us at

<u>info@integra-sc.it</u>, or write to us at the address shown at the beginning of the document.

Kind regards,

Integra Solutions

Last updated: April 21, 2021

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